



भारत सरकार
GOVERNMENT OF INDIA
चिकित्सा अधीक्षक का कार्यालय
OFFICE OF THE MEDICAL SUPERINTENDENT
सफदरजंग अस्पताल एवं वी.एम.एम. कॉलेज
SAFDARJANG HOSPITAL & V.M.M.C.
नई दिल्ली-110029
NEW DELHI-110029

सं. 1-7/2014-समन्वय

दिनांक: 28/05/15

श्री जी. नारायण,
निदेशक (BOP)
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
स्वास्थ्य एवं परिवार कल्याण विभाग
(Bureau of Planning)
525-A, निर्माण भवन,
नई दिल्ली- 110 108

विषय: वित्त वर्ष 2014-15 के लिए मंत्रालयों / विभागों के अंतर्गत सभी उत्तरदायी केन्द्रों द्वारा परिणाम ढांचा दस्तावेज़ के बाबत अर्ध-वार्षिक सूचना भेजने हेतु।

महोदय,

सफदरजंग अस्पताल के लिए परिणाम ढांचा दस्तावेज़ में वित्त वर्ष 2014-15 के लिए निश्चित किए गए parameters के संदर्भ में 01.04.2014 से 31.03.2015 तक की वार्षिक सूचना संलग्न है।

यह विशेष महानिदेशक एवं चिकित्सा अधीक्षक के अनुमोदन से जारी किया जाता है।

भवदीय

(डॉ. वीनू खन्ना)
अपर चिकित्सा अधीक्षक
फोन: 26707564

संलग्नक: उपरोक्तानुसार।

o/c
23/05/15
2015

प्रतिलिपी: श्री संजय पंत, अवर सचिव, भारत सरकार, स्वास्थ्य एवं परिवार कल्याण मंत्रालय, निर्माण भवन, नई दिल्ली।

SAFDARJANG HOSPITAL
NEW DELHI-110029

RESULT FRAMEWORK DOCUMENT FOR THE FINANCIAL YEAR 2014 - 2015

SECTION -2

Column-1 Objective	Column-2 Actions	Column-3		Column-4 Weight	Column-5 Target /Criteria Value				Weight achieved	
		Success Indicator	Unit		Excellent 100%	Very Good 90%	Good 80%	Fair 70%		Poor 60%
A. Hospital Services 1. Awareness on diabetes	Increasing number of patients for sugar test by spreading awareness about diabetes	Increase in number of sugar tests	No.	50	22000	21000	20000	19000	18000	6.3
2. OPD Services: Improvement in OPD care	i) Steps to improve quality care service by Increasing more OPD room and Improve daycare treatment facility	a) Reduced daily hospital admission	No.	7	370	375	380	385	395	0
3. Casualty Services: Improvement in efficiency and services	To provide specialist care services of all specialties in casualty and to provide for specialist present physically	Decrease mortality under 48 hours	No.	10	3600 3594	3650	3700	3750	3800	10

Column-1 Objective	Column-2 Actions	Column-3		Column-4 Weight	Column-5 Target /Criteria Value					Weight Achieved
		Success Indicator	Unit		Excellent	Very Good	Good	Fair	Poor	
4. Improvement of Diagnostic Services a) Lab services: (Micro, HPE, Lab Med etc)	i) To procure more number of high technology equipments	i) Total numbers of Investigation (annual)	No.	3	37,00,000	36,50,000	36,00,000	35,50,000	35,00,000	3
					41,96,879					
b) Radiology Services: Wider coverage with improved quality	i) Improve no. of equipments (with state of art technology) and ii) Faster reporting by specialists	i) No. of Investigations	No.	3	300000	295000	290000	285000	280000	3
					370764					
5. Hospital infection control & Surveillance of hospital acquired infections.	i) Ensure infections control measure training to at least one sister per clinical departments and All new recruits provided BMW training. ii) Introduce infection control measure, antibiotic policy, patient safety measure, standard operation procedures etc.	i) Nosocomial infection rate ii) Decrease ICU stay	No. Day	3 2	6.5 5.3	6.6 6.5	6.7 7	8 8	9 9	3
					6					

Column-1 Objective	Column-2 Actions	Column-3 Success Indicator	Column-4 Unit	Column-4 Weight	Column-5 Target /Criteria Value					Weight Achieved
					Excellent	Very Good	Good	Fair	Poor	
6. Improvement of quality and efficiency of Forensic medicine & toxicology.	i) To Perform postmortem examination within 48 hours with Improved infrastructure	No. of Postmortem test reported in less than 48 hours	%	5	98	97	96	95	94	5
					100					
7. Inpatient Services	a) Enhancement of bed strength with increased no. of high dependency beds for tertiary care services b) Infrastructural and facilities development c) Easy accessibility to latest medical technology d) Super-specialty clinical services availability	i) Increase Bed turnover rate ii) Major operative procedures iii) Decrease daily mortality of above 48 hrs. iv) Super-specialty clinic attendance(New)	%	2	81	79	77	75	73	2
					97.7	25,500	25,000	24500	24000	
					26,000					
					28632					
			No.	3	13	13.2	13.6	14.0	0	
			No.	2	130000	125000	120000	115000	110000	1.6
			No.							
			No.							

Column-1	Column-2	Column-3		Column-4	Column-5					Weight Achieved
Objective	Actions	Success Indicator	Unit	Weight	Excellent	Very Good	Good	Fair	Poor	
					100%	90%	80%	70%	60%	
B. Academic				25						
a) Enhance quality of teaching programme, Encourage Research and training, widen Training programme to include paramedical, MLT, MRO/MRT, Pharmacy, Rehabilitation, Dietetics, Biomedical Waste management and provide quality Nursing Training	a) Establishment of fully functional academic cell, examination cell and Research training cell with Comprehensive evaluations of students at frequent intervals by teaching faculty b) Establishment of medical education department c) Enhance clinical activities eg. i) CME ii) Seminars/Journal club iii) Case presentation iv) Bedside teachings v) Improve facilities like Library, 24 hrs. internet facility, satellite clinical and operative skills accessibility to students d) Activation of institutional research & HRD training and faculty development programmes activity	i) Increase pass percentage of UG and PG ii) Increase no. of training programmes iii) No. of paper published iv) Teacher trained & accreditation, WHO, fellowships, conference attendance of total faculty)	% No. No. %	10 5 5 5	80 >80 10 >10 70 >70 80 >80	78 8 60 75	75 6 50 70	72 5 40 65	69 4 30 60	10 5 5 5

Column-1 Objective	Column-2 Actions	Column-3 Success Indicator			Column-4 Weight	Column-5 Target / Criteria Value					Weight Achieved
		Unit	Excellent	Very Good		Good	Fair	Poor			
									100%	90%	
C. Support Services:						100%	90%	80%	70%	60%	
1) Administrative on: Efficient Governance	i) To hold DPC at regular interval, Filling the vacant post & Expedite file movement	Timely Promotion of eligible (combined each cadre)	%	90 100	25 2		80	70	60	50	2
2) RTI To improve transparency	a) To provide complete & timely information with Proactive disclosure on hospital website	Reduce percentage of appeals for RTI applications	%	100	2		90 90.81	80	70	60	1.8
3) Settlement of Vigilance cases	Settling all the vigilance cases by active enquiries / investigations	Increase in percentage of vigilance cases (arised during the year) settled	%	100	2		90	80 80	70	60	1.6
4) Grievance Redressal Cell To expedite disposal of grievance	Increasing frequency of meetings of the GRC for early disposal of public grievances	Average no of days taken for grievance redressal	Day	36 ≤20	2		38	40	44	48	2
5) Estate: Well planned infrastructure development & maintenance	10% Completion & operationalization i) Bio-material center ii) 630 bedded SSB /private ward iii) 400 bedded emergency block iv) 50 bedded CBRN building v) Additional infrastructure for VMHC Lecture block Auditorium Hostel vi) Demolition of old delpaedated buildings	Detail project report, EFC memo & consultant appointment (10% Completion & operationalization of project)	%	70 100	5		60	50	40	30	5

Column-1 Objective	Column-2 Actions	Column-3		Column-4 Weight	Column-5 Target /Criteria Value					Weight achieved
		Success Indicator	Unit		Excellent	Very Good	Good	Fair	Poor	
6). Store :Procurement and maintenance	i) Timely processing of machinery ,equipments, drugs, stores, chemical, fluids, disposals etc & to ensure round the year availability (adequate & functional)	Percentage of budgetary allocation spent	%	2	100	99.5	99	98	97	
7. Medical records Department /Server Room: Comprehensive information and recording system	a) Networking of various departments and record section b) Digitalization of record by appointment of outsourcing agency	a) No. of department connected b) Record digitalized	No. of departments Yearly record	1	10	8	5	3	1	
8. Use of Hindi language in daily official correspondence	Progressive use of Hindi in Administrative work to achieve the target of 75 to 100%	number of department achieving 100% usage	No.	2	8	7	6	4	20	0
9. Security Surveillance	i) CCTV coverage, Increase number of security guards, Security personal training programme	Number of security related complaints	No.	2	26	28	30	32	34	1.6

Column-1	Column-2	Column-3		Column-4	Column-5					Weight achieved
Objective	Actions	Success Indicator	Unit	Weight	Excellent	Very Good	Good	Fair	Poor	
					100%	90%	80%	70%	60%	
10. Sanitation and Bio-medical waste management:	To ensure most clean and hygienic environment with Upgrade existing services or outsourcing waste management	Disposal of bio-medical waste Within 12 hours	%	2	90 100	80	70	60	50	2
11. Efficient financial management of Accounts services	Regular and timely payments & utilization of budgetary allocation	allocation spent	%	2	100	99.5 99.82	99	98	97	1.8

TOTAL WEIGHTAGE ACHIEVED - 79.7

Column-1 Objective	Column-2 Actions	Column-3		Column-4 Weight	Column-5 Target /Criteria Value				
		Success Indicator	Unit		Excellent	Very Good	Good	Fair	Poor
6). Store Procurement and maintenance	i) Timely processing of machinery, equipments, drugs, stores, chemical, fluids, disposals etc & to ensure round the year availability (adequate & functional)	Percentage of budgetary allocation spent	%	100	99.5	99	98	97	
7. Medical records Department /Server Room: Comprehensive information and recording system	a) Networking of various departments and record section b) Digitalization of record by appointment of outsourcing agency	a) No. of department connected b) Record digitalized	No. of departments Yearly record	10	8	5	3	1	
8. Use of Hindi language in daily official correspondence	Progressive use of Hindi in Administrative work to achieve the target of 75 to 100%	number of department achieving 100% usage	No.	8	7	6	4	2	
9. Security Surveillance	i) CCTV coverage, Increase number of security guards, Security personal training programme	Number of security related complaints Officer Incharge Hindi Section Sardarjang Hospital New Delhi-20	No.	26	28	30	32	34	

CMO
I/C
Stores

CMO
MRD

Hindi
Officer

Pr. S.S.
Bhabha
A/C

विभाग	वर्ष 2014-15 के वार्षिक आंकड़े											
	पहली तिमाही			दूसरी तिमाही			तीसरी तिमाही			चौथी तिमाही		
	हिन्दी	अंग्रेजी	कुल	हिन्दी	अंग्रेजी	कुल	हिन्दी	अंग्रेजी	कुल	हिन्दी	अंग्रेजी	कुल
1 प्रशा. 1	582	565	1147	519	517	1036	497	508	1005	128	965	1093
2 प्रशा. 2	78	1192	1270	53	1017	1070	66	1105	1171	379	554	933
3 प्रशा. 3	1091	264	1355	1250	302	1552	1275	150	1425	1108	281	1389
4 प्रशा. 4	811		811	256	268	524	349	103	452	923	231	1154
5 सतर्कता	301	45	346	205	125	330	115	16	131	170	31	201
6 समन्वय	80	40	120	90	50	140	87	55	142	80	48	128
7 जनरल स्टोर	302		302	212	8	220	354	4	358	504		504
8 मैडिकल स्टोर दवा	512	246	758	665	334	999	1028	709	1737	712	169	881
9 मैडिकल स्टोर मशी.	210	771	981	425	665	1090	329	628	957	425	912	1337
10 सम्पदा	225	34	259	270	35	305	280	65	345	270	40	310
11 शैक्षणिक	497	583	1080	506	589	1095	479	507	986	485	518	1003
12 चि.अभि.विभाग	680	495	1175	868	530	1398	1265	1160	2425	1391	1204	2595
13 पुस्तकालय	43	22	65	65	42	107	38	25	63	59	38	97
14 लेखा अन्भाग	719	206	925	857	229	1086	685	214	899	1013	334	1347
15 जनसम्पर्कअधिकारी कार्या.	31	4	35	5		5	87		87	69		69
	6162	4467	10629	6246	4711	10957	6934	5249	12183	7716	5325	13041

हिन्दी	हिन्दी में कार्य का वार्षिक प्रतिशत (2014-15)	
	अंग्रेजी	कुल
1726	2555	4281
576	3868	4444
4724	997	5721
2339	602	2941
791	217	1008
337	193	530
1372	12	1384
2917	1458	4375
1389	2976	4365
1045	174	1219
1967	2197	4164
4204	3389	7593
205	127	332
3274	983	4257
192	4	196
27058	19752	46810