



भारत सरकार
Government of India
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
Ministry of Health & Family Welfare

वर्धमान महावीर मेडिकल कॉलेज एवं सफदरजंग अस्पताल, नई दिल्ली 110029-
Vardhman Mahavir Medical College & Safdarjung Hospital, New Delhi- 110029



No. QC/NABH/2019/ 10

Dated: 10/ 02/2021

QUALITY CELL

Circular

Subject: NABH onsite assessment on 4 & 5th March 2021.

The NABH has confirmed onsite assessment of VMMC & Safdarjung hospital has on **4 & 5th March 2021** for entry level certification.

A. How this will be done?

1. Four assessors have been deputed for onsite assessment of VMMC & Safdarjung Hospital.
2. They will visit hospital areas and assess various areas for implementation of our SOPs, policies and procedures formulated for quality care to patients.
3. This will be a fact finding exercise not a fault finding exercise. During assessment deficiencies observed shall be discussed with hospital management to apprise him. We will get 30 days to close them. We will get three chances to rectify the nonconformities. After this our case will be put up before technical committee for grant of certificate which will be valid for two years.

B. What tools the assessor will use for assessment?

1. The following tools are used for assessment of health care organizations:
 - a. Observations
 - b. Staff and patients interview.
 - c. Document review.
 - d. Examination of records and formats.

C. How can you contribute to this assessment?

1. Download documents from Hospital website and implement SOPs. Manuals and documents verification. Follow "Quality Ki Baat" messages related to respective departments.
2. Respond information sought from Department on priority.
3. Faculty and staff shall be allowed to work for quality work as and when required.
4. Support and cooperate for smooth conduction of NABH assessment.

Let's make VMMC & Safdarjung Hospital first hospital among central government hospitals NABH accredited hospital and make our pride.

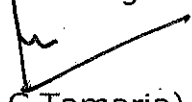
Your contribution will go a long way to improve safe and quality patients care and will raise our reputation across the society.

Solicit your support and co-operation!

This issues with approval of Medical Superintendent.

Thanking You,

With Warm Regards,


(Dr. K C Tamarina)
Officer I/C, Quality Cell

Copy to:

1. Principal, VMMC & Safdarjung Hospital
2. Additional MS RKS, PK, RS, RKS and RW.
3. All HODs of clinical Departments.
4. PS to MS for information.
5. OICs MRD, NEB, SSB, Director SIC, OPD, Kitchen, CSSD, Laundry, Blood Bank BMW, Security, Telephone and Sanitation.
6. Exe. Engineers (Civil & Electrical) with request to prepare campus aesthetics and repair all damaged structure on priority.
7. OIC M & E, General store, Medicine store.
8. All quality cell members and nodal officers.
9. ONS with request to implement ward anther related elements.
10. Server Room with request to post it under circulars of NABH.