



Ministry of Health and Family Welfare
Government of India

Mera Aspataal Department Wise Report

Facility : Safdarjung Hospital Delhi



From : 2018-02-25 To : 2018-03-31

1. Satisfaction

Sr. No	Departments	Patient Visits	Patients with Valid Phone Numbers	Patients with valid phone numbers (%)	Total Responses	Total responses (%)	Very Satisfied	Very Satisfied (%)	Satisfied	Satisfied (%)	Not Satisfied	Not Satisfied (%)
0	Total	80,256	17,628	22	1,994	11	569	29	789	40	636	31
1	Cardiology	2,155	618	29	69	11	19	28	24	35	26	37
2	Haematology	15	0	0	0	0	0	0	0	0	0	0
3	Medicine	17,532	3,094	18	358	12	85	24	130	36	143	40
4	Nephrology	313	77	25	8	10	3	38	2	25	3	37
5	Obstetrics and Gynaecology	5,070	826	16	93	11	24	26	41	44	28	30
6	Orthopaedics	336	113	34	6	5	2	33	1	17	3	50
7	Otorhinolaryngology	5,348	750	14	91	12	22	24	42	46	27	30
8	Paediatrics	4,793	896	19	87	10	20	23	44	51	23	26
9	Paediatric Surgery	822	137	17	18	13	7	39	6	33	5	28
10	Physical Medicine & Rehabilitation	5,247	583	11	64	11	19	30	24	38	21	32
11	Psychiatry	1,338	1,106	83	119	11	50	42	48	40	21	18

Sr. No	Departments	Patient Visits	Patients with Valid Phone Numbers	Patients with valid phone numbers (%)	Total Responses	Total responses (%)	Very Satisfied	Very Satisfied (%)	Satisfied	Satisfied (%)	Not Satisfied	Not Satisfied (%)
12	Urology	1,508	324	21	33	10	9	27	9	27	15	46
13	CTVS	461	112	24	16	14	3	19	5	31	8	50
14	Endocrinology	1,247	458	37	45	10	13	29	15	33	17	38
15	EYE	3,471	449	13	46	10	10	22	25	54	11	24
16	Skin	7,469	1,413	19	200	14	51	26	103	52	46	22
17	Apex Regional STD Centre	27	3	11	0	0	0	0	0	0	0	0
18	Neurology	1,093	316	29	49	16	20	41	18	37	11	22
19	Medical Oncology	91	2	2	0	0	0	0	0	0	0	0
20	Cancer Surgery	223	43	19	5	12	3	60	1	20	1	20
21	Dental Surgery	2,431	1,816	75	206	11	72	35	72	35	62	30
22	Neuro Surgery	1,688	370	22	37	10	15	41	15	41	7	18
23	Pulmonary Critical Case & Sleep	47	5	11	0	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	165	36	22	5	14	1	20	3	60	1	20
25	Palliative Pain Clinic	39	3	8	0	0	0	0	0	0	0	0
26	General Surgery	6,328	971	15	111	11	31	28	42	38	38	34
27	Radiotherapy	719	49	7	6	12	5	83	1	17	0	0
28	Dept-41	1	1	100	0	0	0	0	0	0	0	0
29	Dept-87	4,408	1,118	25	135	12	35	26	57	42	43	32
30	Dept-39	0	0	0	0	0	0	0	0	0	0	0
31	Dept-88	5,871	1,939	33	187	10	50	27	61	33	76	40
32	Dept-91	0	0	0	0	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0	0	0	0	0

Sr. No	Departments	Patient Visits	Patients with Valid Phone Numbers	Patients with valid phone numbers (%)	Total Responses	Total responses (%)	Very Satisfied	Very Satisfied (%)	Satisfied	Satisfied (%)	Not Satisfied	Not Satisfied (%)
34	Dept-46	0	0	0	0	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0	0	0	0	0

2. Reasons for Dissatisfaction (Overall)

Sr. No	Departments	Total responses for dissatisfaction	Staff behaviour	Staff behaviour (%)	Cleanliness	Cleanliness (%)	Cost of treatment	Cost of treatment (%)	Quality of treatment	Quality of treatment (%)	Other reasons	Other reasons (%)
0	Total	526	222	42	51	10	66	13	11	2	176	33
1	Cardiology	26	10	38	4	15	3	12	0	0	9	35
2	Haematology	0	0	0	0	0	0	0	0	0	0	0
3	Medicine	119	45	38	13	11	13	11	8	7	40	33
4	Nephrology	2	1	50	1	50	0	0	0	0	0	0
5	Obstetrics and Gynaecology	24	11	46	2	8	2	8	2	8	7	30
6	Orthopaedics	3	1	33	0	0	1	33	0	0	1	34
7	Otorhinolaryngology	21	9	43	1	5	4	19	0	0	7	33
8	Paediatrics	19	12	63	1	5	3	16	0	0	3	16
9	Paediatric Surgery	3	2	67	0	0	0	0	0	0	1	33
10	Physical Medicine & Rehabilitation	19	8	42	3	16	2	11	0	0	6	31
11	Psychiatry	12	6	50	0	0	4	33	0	0	2	17
12	Urology	13	4	31	2	15	1	8	0	0	6	46
13	CTVS	5	2	40	1	20	1	20	0	0	1	20
14	Endocrinology	15	6	40	1	7	2	13	0	0	6	40
15	EYE	7	6	86	1	14	0	0	0	0	0	0
16	Skin	40	14	35	4	10	6	15	0	0	16	40
17	Apex Regional STD Centre	0	0	0	0	0	0	0	0	0	0	0
18	Neurology	8	3	38	0	0	2	25	0	0	3	37
19	Medical Oncology	0	0	0	0	0	0	0	0	0	0	0

Sr. No	Departments	Total responses for dissatisfaction	Staff behaviour	Staff behaviour (%)	Cleanliness	Cleanliness (%)	Cost of treatment	Cost of treatment (%)	Quality of treatment	Quality of treatment (%)	Other reasons	Other reasons (%)
20	Cancer Surgery	1	1	100	0	0	0	0	0	0	0	0
21	Dental Surgery	45	16	36	2	4	7	16	0	0	20	44
22	Neuro Surgery	7	2	29	1	14	3	43	0	0	1	14
23	Pulmonary Critical Case & Sleep	0	0	0	0	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	0	0	0	0	0	0	0	0	0	0	0
25	Palliative Pain Clinic	0	0	0	0	0	0	0	0	0	0	0
26	General Surgery	30	11	37	2	7	3	10	0	0	14	46
27	Radiotherapy	0	0	0	0	0	0	0	0	0	0	0
28	Dept-41	0	0	0	0	0	0	0	0	0	0	0
29	Dept-87	45	21	47	6	13	2	4	1	2	15	34
30	Dept-39	0	0	0	0	0	0	0	0	0	0	0
31	Dept-88	62	31	50	6	10	7	11	0	0	18	29
32	Dept-91	0	0	0	0	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0	0	0	0	0
34	Dept-46	0	0	0	0	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0	0	0	0	0

3. Reasons for Dissatisfaction (Drill Down)

Staff Behaviour

Sr. No	Departments	Total responses for dissatisfaction with staff behaviour	Doctor	Doctor (%)	Nurse	Nurse (%)	Laboratory/X-Ray technician	Laboratory/X-Ray technician (%)	Pharmacist	Pharmacist (%)	Ward boy	Ward boy (%)	Other Staff	Other Staff (%)
0	Total	209	80	38	32	15	15	7	16	8	2	1	64	31
1	Cardiology	10	1	10	1	10	2	20	1	10	0	0	5	50
2	Haematology	0	0	0	0	0	0	0	0	0	0	0	0	0
3	Medicine	40	9	23	10	25	5	13	5	13	1	3	10	23
4	Nephrology	1	1	100	0	0	0	0	0	0	0	0	0	0
5	Obstetrics and Gynaecology	13	6	46	3	23	1	8	1	8	0	0	2	15
6	Orthopaedics	1	0	0	0	0	0	0	0	0	1	100	0	0
7	Otorhinolaryngology	10	5	50	0	0	0	0	1	10	0	0	4	40
8	Paediatrics	12	4	33	3	25	0	0	1	8	0	0	4	34
9	Paediatric Surgery	2	1	50	1	50	0	0	0	0	0	0	0	0
10	Physical Medicine & Rehabilitation	9	5	56	1	11	1	11	1	11	0	0	1	11
11	Psychiatry	6	2	33	1	17	0	0	0	0	0	0	3	50
12	Urology	4	3	75	0	0	0	0	0	0	0	0	1	25
13	CTVS	2	2	100	0	0	0	0	0	0	0	0	0	0
14	Endocrinology	7	2	29	1	14	0	0	2	29	0	0	2	28
15	EYE	6	3	50	1	17	1	17	0	0	0	0	1	16
16	Skin	10	4	40	2	20	1	10	1	10	0	0	2	20
17	Apex Regional STD Centre	0	0	0	0	0	0	0	0	0	0	0	0	0

Sr. No	Departments	Total responses for dissatisfaction with staff behaviour	Doctor	Doctor (%)	Nurse	Nurse (%)	Laboratory/X-Ray technician	Laboratory/X-Ray technician (%)	Pharmacist	Pharmacist (%)	Ward boy	Ward boy (%)	Other Staff	Other Staff (%)
18	Neurology	2	0	0	0	0	1	50	1	50	0	0	0	0
19	Medical Oncology	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Cancer Surgery	1	0	0	0	0	0	0	0	0	0	0	1	100
21	Dental Surgery	13	7	54	0	0	2	15	0	0	0	0	4	31
22	Neuro Surgery	2	1	50	0	0	0	0	0	0	0	0	1	50
23	Pulmonary Critical Case & Sleep	0	0	0	0	0	0	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0
25	Palliative Pain Clinic	0	0	0	0	0	0	0	0	0	0	0	0	0
26	General Surgery	9	3	33	1	11	1	11	0	0	0	0	4	45
27	Radiotherapy	0	0	0	0	0	0	0	0	0	0	0	0	0
28	Dept-41	0	0	0	0	0	0	0	0	0	0	0	0	0
29	Dept-87	19	5	26	1	5	0	0	2	11	0	0	11	58
30	Dept-39	0	0	0	0	0	0	0	0	0	0	0	0	0
31	Dept-88	30	16	53	6	20	0	0	0	0	0	0	8	27
32	Dept-91	0	0	0	0	0	0	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0	0	0	0	0	0	0
34	Dept-46	0	0	0	0	0	0	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0	0	0	0	0	0	0

Cleanliness

Sr. No	Departments	Total responses for dissatisfaction with cleanliness	Patient registration and waiting area	Patient registration and waiting area (%)	wards	wards (%)	Examination room and table	Examination room and table (%)	Corridors	Corridors (%)	Toilet	Toilet (%)	Bed sheets	Bed sheets (%)	General surrounding	General surrounding (%)
0	Total	44	11	25	2	5	4	9	7	16	13	30	1	2	6	13
1	Cardiology	8	3	38	0	0	2	25	1	13	2	24	0	0	0	0
2	Haematology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3	Medicine	10	1	10	2	20	0	0	0	0	3	30	1	10	3	30
4	Nephrology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5	Obstetrics and Gynaecology	1	0	0	0	0	0	0	0	0	1	100	0	0	0	0
6	Orthopaedics	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7	Otorhinolaryngology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8	Paediatrics	1	1	100	0	0	0	0	0	0	0	0	0	0	0	0
9	Paediatric Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10	Physical Medicine & Rehabilitation	5	1	20	0	0	1	20	1	20	2	40	0	0	0	0
11	Psychiatry	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12	Urology	1	0	0	0	0	0	0	1	100	0	0	0	0	0	0
13	CTVS	1	0	0	0	0	0	0	0	0	1	100	0	0	0	0
14	Endocrinology	1	1	100	0	0	0	0	0	0	0	0	0	0	0	0
15	EYE	1	0	0	0	0	0	0	1	100	0	0	0	0	0	0
16	Skin	2	1	50	0	0	0	0	0	0	0	0	0	0	1	50
17	Apex Regional STD Centre	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Sr. No	Departments	Total responses for dissatisfaction with cleanliness	Patient registration and waiting area	Patient registration and waiting area (%)	wards	wards (%)	Examination room and table	Examination room and table (%)	Corridors	Corridors (%)	Toilet	Toilet (%)	Bed sheets	Bed sheets (%)	General surrounding	General surrounding (%)
18	Neurology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
19	Medical Oncology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Cancer Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Dental Surgery	1	1	100	0	0	0	0	0	0	0	0	0	0	0	0
22	Neuro Surgery	1	1	100	0	0	0	0	0	0	0	0	0	0	0	0
23	Pulmonary Critical Case & Sleep	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
25	Palliative Pain Clinic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
26	General Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
27	Radiotherapy	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
28	Dept-41	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
29	Dept-87	5	1	20	0	0	1	20	1	20	1	20	0	0	1	20
30	Dept-39	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
31	Dept-88	6	0	0	0	0	0	0	2	33	3	50	0	0	1	17
32	Dept-91	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
34	Dept-46	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Cost of Treatment

Sr. No	Departments	Total responses for dissatisfaction with cost of treatment	Medicines and Supplies	Medicines and Supplies (%)	Investigations	Investigations (%)	Informal payment	Informal payment (%)
0	Total	48	31	65	12	25	5	10
1	Cardiology	2	2	100	0	0	0	0
2	Haematology	0	0	0	0	0	0	0
3	Medicine	10	8	80	2	20	0	0
4	Nephrology	0	0	0	0	0	0	0
5	Obstetrics and Gynaecology	2	1	50	1	50	0	0
6	Orthopaedics	1	0	0	0	0	1	100
7	Otorhinolaryngology	3	3	100	0	0	0	0
8	Paediatrics	1	1	100	0	0	0	0
9	Paediatric Surgery	0	0	0	0	0	0	0
10	Physical Medicine & Rehabilitation	2	1	50	1	50	0	0
11	Psychiatry	3	0	0	2	67	1	33
12	Urology	1	0	0	1	100	0	0
13	CTVS	1	1	100	0	0	0	0
14	Endocrinology	1	1	100	0	0	0	0
15	EYE	0	0	0	0	0	0	0
16	Skin	3	1	33	2	67	0	0
17	Apex Regional STD Centre	0	0	0	0	0	0	0
18	Neurology	1	1	100	0	0	0	0
19	Medical Oncology	0	0	0	0	0	0	0
20	Cancer Surgery	0	0	0	0	0	0	0
21	Dental Surgery	7	5	71	1	14	1	15

Sr. No	Departments	Total responses for dissatisfaction with cost of treatment	Medicines and Supplies	Medicines and Supplies (%)	Investigations	Investigations (%)	Informal payment	Informal payment (%)
22	Neuro Surgery	3	2	67	1	33	0	0
23	Pulmonary Critical Case & Sleep	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	0	0	0	0	0	0	0
25	Palliative Pain Clinic	0	0	0	0	0	0	0
26	General Surgery	2	2	100	0	0	0	0
27	Radiotherapy	0	0	0	0	0	0	0
28	Dept-41	0	0	0	0	0	0	0
29	Dept-87	1	1	100	0	0	0	0
30	Dept-39	0	0	0	0	0	0	0
31	Dept-88	4	1	25	1	25	2	50
32	Dept-91	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0
34	Dept-46	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0

Quality of Treatment

Sr. No	Departments	Total responses for dissatisfaction with quality of treatment	No relief in symptoms	No relief in symptoms (%)	Health condition worsened	Health condition worsened (%)	Doctor did not listen carefully	Doctor did not listen carefully (%)	Inadequately skilled nurses	Inadequately skilled nurses (%)	Poor quality of food	Poor quality of food (%)
0	Total	4	2	50	1	25	0	0	0	0	1	25
1	Cardiology	0	0	0	0	0	0	0	0	0	0	0
2	Haematology	0	0	0	0	0	0	0	0	0	0	0
3	Medicine	3	2	67	1	33	0	0	0	0	0	0
4	Nephrology	0	0	0	0	0	0	0	0	0	0	0
5	Obstetrics and Gynaecology	1	0	0	0	0	0	0	0	0	1	100
6	Orthopaedics	0	0	0	0	0	0	0	0	0	0	0
7	Otorhinolaryngology	0	0	0	0	0	0	0	0	0	0	0
8	Paediatrics	0	0	0	0	0	0	0	0	0	0	0
9	Paediatric Surgery	0	0	0	0	0	0	0	0	0	0	0
10	Physical Medicine & Rehabilitation	0	0	0	0	0	0	0	0	0	0	0
11	Psychiatry	0	0	0	0	0	0	0	0	0	0	0
12	Urology	0	0	0	0	0	0	0	0	0	0	0
13	CTVS	0	0	0	0	0	0	0	0	0	0	0
14	Endocrinology	0	0	0	0	0	0	0	0	0	0	0
15	EYE	0	0	0	0	0	0	0	0	0	0	0
16	Skin	0	0	0	0	0	0	0	0	0	0	0
17	Apex Regional STD Centre	0	0	0	0	0	0	0	0	0	0	0
18	Neurology	0	0	0	0	0	0	0	0	0	0	0

Sr. No	Departments	Total responses for dissatisfaction with quality of treatment	No relief in symptoms	No relief in symptoms (%)	Health condition worsened	Health condition worsened (%)	Doctor did not listen carefully	Doctor did not listen carefully (%)	Inadequately skilled nurses	Inadequately skilled nurses (%)	Poor quality of food	Poor quality of food (%)
19	Medical Oncology	0	0	0	0	0	0	0	0	0	0	0
20	Cancer Surgery	0	0	0	0	0	0	0	0	0	0	0
21	Dental Surgery	0	0	0	0	0	0	0	0	0	0	0
22	Neuro Surgery	0	0	0	0	0	0	0	0	0	0	0
23	Pulmonary Critical Case & Sleep	0	0	0	0	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	0	0	0	0	0	0	0	0	0	0	0
25	Palliative Pain Clinic	0	0	0	0	0	0	0	0	0	0	0
26	General Surgery	0	0	0	0	0	0	0	0	0	0	0
27	Radiotherapy	0	0	0	0	0	0	0	0	0	0	0
28	Dept-41	0	0	0	0	0	0	0	0	0	0	0
29	Dept-87	0	0	0	0	0	0	0	0	0	0	0
30	Dept-39	0	0	0	0	0	0	0	0	0	0	0
31	Dept-88	0	0	0	0	0	0	0	0	0	0	0
32	Dept-91	0	0	0	0	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0	0	0	0	0
34	Dept-46	0	0	0	0	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0	0	0	0	0

Other Reasons

Sr. No	Departments	Total responses for dis-satisfaction with other reasons	Long waiting time	Long waiting time (%)	Inadequate information	Inadequate information (%)	Lack of amenities	Lack of amenities (%)	Lack of support	Lack of support (%)	Over crowding	Over crowding (%)	Any other	Any other (%)
0	Total	179	65	36	16	9	21	12	1	1	31	17	45	25
1	Cardiology	10	5	50	0	0	2	20	0	0	2	20	1	10
2	Haematology	0	0	0	0	0	0	0	0	0	0	0	0	0
3	Medicine	38	12	32	2	5	4	11	1	3	8	21	11	28
4	Nephrology	0	0	0	0	0	0	0	0	0	0	0	0	0
5	Obstetrics and Gynaecology	7	1	14	1	14	2	29	0	0	1	14	2	29
6	Orthopaedics	1	1	100	0	0	0	0	0	0	0	0	0	0
7	Otorhinolaryngology	6	2	33	1	17	0	0	0	0	1	17	2	33
8	Paediatrics	4	1	25	0	0	0	0	0	0	2	50	1	25
9	Paediatric Surgery	1	0	0	0	0	0	0	0	0	1	100	0	0
10	Physical Medicine & Rehabilitation	9	5	56	1	11	0	0	0	0	1	11	2	22
11	Psychiatry	1	1	100	0	0	0	0	0	0	0	0	0	0
12	Urology	5	3	60	0	0	1	20	0	0	0	0	1	20
13	CTVS	1	1	100	0	0	0	0	0	0	0	0	0	0
14	Endocrinology	7	4	57	0	0	0	0	0	0	1	14	2	29
15	EYE	0	0	0	0	0	0	0	0	0	0	0	0	0
16	Skin	16	5	31	2	13	1	6	0	0	1	6	7	44
17	Apex Regional STD Centre	0	0	0	0	0	0	0	0	0	0	0	0	0
18	Neurology	3	1	33	0	0	0	0	0	0	2	67	0	0

Sr. No	Departments	Total responses for dis-satisfaction with other reasons	Long waiting time	Long waiting time (%)	Inadequate information	Inadequate information (%)	Lack of amenities	Lack of amenities (%)	Lackof support	Lackof support (%)	Over crowding	Over crowding (%)	Any other	Any other (%)
19	Medical Oncology	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Cancer Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Dental Surgery	19	7	37	1	5	2	11	0	0	2	11	7	36
22	Neuro Surgery	1	1	100	0	0	0	0	0	0	0	0	0	0
23	Pulmonary Critical Case & Sleep	0	0	0	0	0	0	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0
25	Palliative Pain Clinic	0	0	0	0	0	0	0	0	0	0	0	0	0
26	General Surgery	13	4	31	1	8	1	8	0	0	3	23	4	30
27	Radiotherapy	0	0	0	0	0	0	0	0	0	0	0	0	0
28	Dept-41	0	0	0	0	0	0	0	0	0	0	0	0	0
29	Dept-87	16	6	38	4	25	0	0	0	0	3	19	3	18
30	Dept-39	0	0	0	0	0	0	0	0	0	0	0	0	0
31	Dept-88	21	5	24	3	14	8	38	0	0	3	14	2	10
32	Dept-91	0	0	0	0	0	0	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0	0	0	0	0	0	0
34	Dept-46	0	0	0	0	0	0	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0	0	0	0	0	0	0