



Ministry of Health and Family Welfare
Government of India

Mera Aspataal Department Wise Report

Facility : Safdarjung Hospital Delhi



From : 2018-04-01 To : 2018-05-05

1. Satisfaction

Sr. No	Departments	Patient Visits	Patients with Valid Phone Numbers	Patients with valid phone numbers (%)	Total Responses	Total responses (%)	Very Satisfied	Very Satisfied (%)	Satisfied	Satisfied (%)	Not Satisfied	Not Satisfied (%)
0	Total	85,149	5,132	6	2,397	47	663	28	971	41	763	31
1	Cardiology	3,007	153	5	98	64	28	29	41	42	29	29
2	Haematology	23	0	0	0	0	0	0	0	0	0	0
3	Medicine	17,063	810	5	326	40	69	21	137	42	120	37
4	Nephrology	1,037	64	6	32	50	11	34	12	38	9	28
5	Obstetrics and Gynaecology	5,091	269	5	103	38	32	31	43	42	28	27
6	Orthopaedics	270	33	12	8	24	1	13	5	63	2	24
7	Otorhinolaryngology	5,463	197	4	113	57	26	23	55	49	32	28
8	Paediatrics	4,874	269	6	103	38	31	30	39	38	33	32
9	Paediatric Surgery	844	28	3	10	36	4	40	3	30	3	30
10	Physical Medicine & Rehabilitation	5,656	175	3	66	38	19	29	33	50	14	21
11	Psychiatry	1,718	358	21	198	55	72	36	78	39	48	25

Sr. No	Departments	Patient Visits	Patients with Valid Phone Numbers	Patients with valid phone numbers (%)	Total Responses	Total responses (%)	Very Satisfied	Very Satisfied (%)	Satisfied	Satisfied (%)	Not Satisfied	Not Satisfied (%)
12	Urology	1,866	1	0	67	6,700	12	18	28	42	27	40
13	CTVS	542	12	2	14	117	3	21	10	71	1	8
14	Endocrinology	2,047	157	8	100	64	38	38	34	34	28	28
15	EYE	3,542	117	3	66	56	21	32	25	38	20	30
16	Skin	7,464	453	6	181	40	48	27	84	46	49	27
17	Apex Regional STD Centre	77	4	5	2	50	1	50	1	50	0	0
18	Neurology	3,128	262	8	140	53	27	19	47	34	66	47
19	Medical Oncology	112	0	0	0	0	0	0	0	0	0	0
20	Cancer Surgery	359	13	4	13	100	4	31	6	46	3	23
21	Dental Surgery	2,112	331	16	201	61	60	30	77	38	64	32
22	Neuro Surgery	1,006	124	12	43	35	13	30	19	44	11	26
23	Pulmonary Critical Case & Sleep	32	3	9	4	133	2	50	2	50	0	0
24	Burns Plastic & Maxillofacial Surgery	180	23	13	6	26	3	50	2	33	1	17
25	Palliative Pain Clinic	54	0	0	1	0	1	100	0	0	0	0
26	General Surgery	6,700	261	4	133	51	32	24	63	47	38	29
27	Radiotherapy	969	13	1	10	77	5	50	4	40	1	10
28	Dept-41	2	0	0	0	0	0	0	0	0	0	0
29	Dept-87	5,041	308	6	162	53	35	22	76	47	51	31
30	Dept-39	0	0	0	0	0	0	0	0	0	0	0
31	Dept-88	4,870	694	14	197	28	65	33	47	24	85	43
32	Dept-91	0	0	0	0	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0	0	0	0	0

Sr. No	Departments	Patient Visits	Patients with Valid Phone Numbers	Patients with valid phone numbers (%)	Total Responses	Total responses (%)	Very Satisfied	Very Satisfied (%)	Satisfied	Satisfied (%)	Not Satisfied	Not Satisfied (%)
34	Dept-46	0	0	0	0	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0	0	0	0	0

2. Reasons for Dissatisfaction (Overall)

Sr. No	Departments	Total responses for dissatisfaction	Staff behaviour	Staff behaviour (%)	Cleanliness	Cleanliness (%)	Cost of treatment	Cost of treatment (%)	Quality of treatment	Quality of treatment (%)	Other reasons	Other reasons (%)
0	Total	626	268	43	69	11	86	14	8	1	195	31
1	Cardiology	17	9	53	0	0	2	12	0	0	6	35
2	Haematology	0	0	0	0	0	0	0	0	0	0	0
3	Medicine	104	46	44	10	10	11	11	5	5	32	30
4	Nephrology	9	5	56	2	22	1	11	0	0	1	11
5	Obstetrics and Gynaecology	24	10	42	5	21	1	4	0	0	8	33
6	Orthopaedics	2	2	100	0	0	0	0	0	0	0	0
7	Otorhinolaryngology	27	10	37	3	11	4	15	0	0	10	37
8	Paediatrics	27	16	59	0	0	5	19	2	7	4	15
9	Paediatric Surgery	2	2	100	0	0	0	0	0	0	0	0
10	Physical Medicine & Rehabilitation	13	6	46	1	8	3	23	0	0	3	23
11	Psychiatry	35	11	31	3	9	4	11	0	0	17	49
12	Urology	21	11	52	1	5	1	5	0	0	8	38
13	CTVS	1	0	0	0	0	1	100	0	0	0	0
14	Endocrinology	26	14	54	2	8	4	15	0	0	6	23
15	EYE	20	10	50	2	10	2	10	0	0	6	30
16	Skin	45	12	27	7	16	10	22	0	0	16	35
17	Apex Regional STD Centre	0	0	0	0	0	0	0	0	0	0	0
18	Neurology	53	25	47	9	17	9	17	0	0	10	19
19	Medical Oncology	0	0	0	0	0	0	0	0	0	0	0

Sr. No	Departments	Total responses for dissatisfaction	Staff behaviour	Staff behaviour (%)	Cleanliness	Cleanliness (%)	Cost of treatment	Cost of treatment (%)	Quality of treatment	Quality of treatment (%)	Other reasons	Other reasons (%)
20	Cancer Surgery	1	1	100	0	0	0	0	0	0	0	0
21	Dental Surgery	44	12	27	1	2	12	27	0	0	19	44
22	Neuro Surgery	8	3	38	0	0	3	38	0	0	2	24
23	Pulmonary Critical Case & Sleep	0	0	0	0	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	1	1	100	0	0	0	0	0	0	0	0
25	Palliative Pain Clinic	0	0	0	0	0	0	0	0	0	0	0
26	General Surgery	31	14	45	5	16	3	10	0	0	9	29
27	Radiotherapy	0	0	0	0	0	0	0	0	0	0	0
28	Dept-41	0	0	0	0	0	0	0	0	0	0	0
29	Dept-87	45	17	38	8	18	3	7	1	2	16	35
30	Dept-39	0	0	0	0	0	0	0	0	0	0	0
31	Dept-88	70	31	44	10	14	7	10	0	0	22	32
32	Dept-91	0	0	0	0	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0	0	0	0	0
34	Dept-46	0	0	0	0	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0	0	0	0	0

3. Reasons for Dissatisfaction (Drill Down)

Staff Behaviour

Sr. No	Departments	Total responses for dissatisfaction with staff behaviour	Doctor	Doctor (%)	Nurse	Nurse (%)	Laboratory/X-Ray technician	Laboratory/X-Ray technician (%)	Pharmacist	Pharmacist (%)	Ward boy	Ward boy (%)	Other Staff	Other Staff (%)
0	Total	250	93	37	31	12	25	10	23	9	6	2	72	30
1	Cardiology	7	3	43	0	0	3	43	0	0	0	0	1	14
2	Haematology	0	0	0	0	0	0	0	0	0	0	0	0	0
3	Medicine	49	17	35	6	12	6	12	5	10	5	10	10	21
4	Nephrology	5	4	80	0	0	0	0	0	0	0	0	1	20
5	Obstetrics and Gynaecology	6	2	33	2	33	1	17	0	0	0	0	1	17
6	Orthopaedics	1	1	100	0	0	0	0	0	0	0	0	0	0
7	Otorhinolaryngology	9	2	22	0	0	0	0	1	11	0	0	6	67
8	Paediatrics	14	7	50	1	7	1	7	0	0	1	7	4	29
9	Paediatric Surgery	2	1	50	0	0	0	0	0	0	0	0	1	50
10	Physical Medicine & Rehabilitation	6	1	17	1	17	2	33	1	17	0	0	1	16
11	Psychiatry	10	3	30	2	20	0	0	1	10	0	0	4	40
12	Urology	11	4	36	0	0	2	18	1	9	0	0	4	37
13	CTVS	0	0	0	0	0	0	0	0	0	0	0	0	0
14	Endocrinology	13	3	23	0	0	3	23	2	15	0	0	5	39
15	EYE	11	6	55	1	9	0	0	1	9	0	0	3	27
16	Skin	9	5	56	0	0	0	0	1	11	0	0	3	33
17	Apex Regional STD Centre	0	0	0	0	0	0	0	0	0	0	0	0	0

Sr. No	Departments	Total responses for dissatisfaction with staff behaviour	Doctor	Doctor (%)	Nurse	Nurse (%)	Laboratory/X-Ray technician	Laboratory/X-Ray technician (%)	Pharmacist	Pharmacist (%)	Ward boy	Ward boy (%)	Other Staff	Other Staff (%)
18	Neurology	27	6	22	3	11	4	15	4	15	0	0	10	37
19	Medical Oncology	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Cancer Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Dental Surgery	11	5	45	2	18	1	9	2	18	0	0	1	10
22	Neuro Surgery	2	1	50	1	50	0	0	0	0	0	0	0	0
23	Pulmonary Critical Case & Sleep	0	0	0	0	0	0	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0
25	Palliative Pain Clinic	0	0	0	0	0	0	0	0	0	0	0	0	0
26	General Surgery	12	5	42	1	8	1	8	1	8	0	0	4	34
27	Radiotherapy	0	0	0	0	0	0	0	0	0	0	0	0	0
28	Dept-41	0	0	0	0	0	0	0	0	0	0	0	0	0
29	Dept-87	17	7	41	2	12	0	0	1	6	0	0	7	41
30	Dept-39	0	0	0	0	0	0	0	0	0	0	0	0	0
31	Dept-88	28	10	36	9	32	1	4	2	7	0	0	6	21
32	Dept-91	0	0	0	0	0	0	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0	0	0	0	0	0	0
34	Dept-46	0	0	0	0	0	0	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0	0	0	0	0	0	0

Cleanliness

Sr. No	Departments	Total responses for dissatisfaction with cleanliness	Patient registration and waiting area	Patient registration and waiting area (%)	wards	wards (%)	Examination room and table	Examination room and table (%)	Corridors	Corridors (%)	Toilet	Toilet (%)	Bed sheets	Bed sheets (%)	General surrounding	General surrounding (%)
0	Total	73	16	22	3	4	9	12	16	22	20	27	0	0	9	13
1	Cardiology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2	Haematology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3	Medicine	9	3	33	2	22	0	0	1	11	1	11	0	0	2	23
4	Nephrology	2	1	50	0	0	0	0	1	50	0	0	0	0	0	0
5	Obstetrics and Gynaecology	5	1	20	1	20	1	20	0	0	1	20	0	0	1	20
6	Orthopaedics	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7	Otorhinolaryngology	3	0	0	0	0	0	0	2	67	0	0	0	0	1	33
8	Paediatrics	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9	Paediatric Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10	Physical Medicine & Rehabilitation	1	0	0	0	0	0	0	1	100	0	0	0	0	0	0
11	Psychiatry	2	2	100	0	0	0	0	0	0	0	0	0	0	0	0
12	Urology	1	0	0	0	0	0	0	0	0	1	100	0	0	0	0
13	CTVS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
14	Endocrinology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15	EYE	4	1	25	0	0	0	0	1	25	1	25	0	0	1	25
16	Skin	6	1	17	0	0	1	17	2	33	2	33	0	0	0	0
17	Apex Regional STD Centre	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Sr. No	Departments	Total responses for dissatisfaction with cleanliness	Patient registration and waiting area	Patient registration and waiting area (%)	wards	wards (%)	Examination room and table	Examination room and table (%)	Corridors	Corridors (%)	Toilet	Toilet (%)	Bed sheets	Bed sheets (%)	General surrounding	General surrounding (%)
18	Neurology	8	1	13	0	0	2	25	1	13	3	38	0	0	1	11
19	Medical Oncology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Cancer Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Dental Surgery	1	0	0	0	0	0	0	0	0	1	100	0	0	0	0
22	Neuro Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
23	Pulmonary Critical Case & Sleep	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
25	Palliative Pain Clinic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
26	General Surgery	7	1	14	0	0	1	14	1	14	3	43	0	0	1	15
27	Radiotherapy	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
28	Dept-41	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
29	Dept-87	10	1	10	0	0	1	10	3	30	5	50	0	0	0	0
30	Dept-39	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
31	Dept-88	14	4	29	0	0	3	21	3	21	2	14	0	0	2	15
32	Dept-91	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
34	Dept-46	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Cost of Treatment

Sr. No	Departments	Total responses for dissatisfaction with cost of treatment	Medicines and Supplies	Medicines and Supplies (%)	Investigations	Investigations (%)	Informal payment	Informal payment (%)
0	Total	67	40	60	15	22	12	18
1	Cardiology	1	1	100	0	0	0	0
2	Haematology	0	0	0	0	0	0	0
3	Medicine	6	5	83	1	17	0	0
4	Nephrology	1	1	100	0	0	0	0
5	Obstetrics and Gynaecology	1	0	0	1	100	0	0
6	Orthopaedics	0	0	0	0	0	0	0
7	Otorhinolaryngology	3	1	33	2	67	0	0
8	Paediatrics	5	2	40	1	20	2	40
9	Paediatric Surgery	0	0	0	0	0	0	0
10	Physical Medicine & Rehabilitation	1	0	0	1	100	0	0
11	Psychiatry	4	3	75	0	0	1	25
12	Urology	1	0	0	0	0	1	100
13	CTVS	1	1	100	0	0	0	0
14	Endocrinology	3	0	0	1	33	2	67
15	EYE	2	1	50	1	50	0	0
16	Skin	9	7	78	2	22	0	0
17	Apex Regional STD Centre	0	0	0	0	0	0	0
18	Neurology	11	8	73	1	9	2	18
19	Medical Oncology	0	0	0	0	0	0	0
20	Cancer Surgery	0	0	0	0	0	0	0
21	Dental Surgery	9	5	56	3	33	1	11

Sr. No	Departments	Total responses for dissatisfaction with cost of treatment	Medicines and Supplies	Medicines and Supplies (%)	Investigations	Investigations (%)	Informal payment	Informal payment (%)
22	Neuro Surgery	1	1	100	0	0	0	0
23	Pulmonary Critical Case & Sleep	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	0	0	0	0	0	0	0
25	Palliative Pain Clinic	0	0	0	0	0	0	0
26	General Surgery	2	1	50	1	50	0	0
27	Radiotherapy	0	0	0	0	0	0	0
28	Dept-41	0	0	0	0	0	0	0
29	Dept-87	2	1	50	0	0	1	50
30	Dept-39	0	0	0	0	0	0	0
31	Dept-88	4	2	50	0	0	2	50
32	Dept-91	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0
34	Dept-46	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0

Quality of Treatment

Sr. No	Departments	Total responses for dissatisfaction with quality of treatment	No relief in symptoms	No relief in symptoms (%)	Health condition worsened	Health condition worsened (%)	Doctor did not listen carefully	Doctor did not listen carefully (%)	Inadequately skilled nurses	Inadequately skilled nurses (%)	Poor quality of food	Poor quality of food (%)
0	Total	5	1	20	1	20	3	60	0	0	0	0
1	Cardiology	0	0	0	0	0	0	0	0	0	0	0
2	Haematology	0	0	0	0	0	0	0	0	0	0	0
3	Medicine	3	1	33	0	0	2	67	0	0	0	0
4	Nephrology	0	0	0	0	0	0	0	0	0	0	0
5	Obstetrics and Gynaecology	0	0	0	0	0	0	0	0	0	0	0
6	Orthopaedics	0	0	0	0	0	0	0	0	0	0	0
7	Otorhinolaryngology	0	0	0	0	0	0	0	0	0	0	0
8	Paediatrics	2	0	0	1	50	1	50	0	0	0	0
9	Paediatric Surgery	0	0	0	0	0	0	0	0	0	0	0
10	Physical Medicine & Rehabilitation	0	0	0	0	0	0	0	0	0	0	0
11	Psychiatry	0	0	0	0	0	0	0	0	0	0	0
12	Urology	0	0	0	0	0	0	0	0	0	0	0
13	CTVS	0	0	0	0	0	0	0	0	0	0	0
14	Endocrinology	0	0	0	0	0	0	0	0	0	0	0
15	EYE	0	0	0	0	0	0	0	0	0	0	0
16	Skin	0	0	0	0	0	0	0	0	0	0	0
17	Apex Regional STD Centre	0	0	0	0	0	0	0	0	0	0	0
18	Neurology	0	0	0	0	0	0	0	0	0	0	0

Sr. No	Departments	Total responses for dissatisfaction with quality of treatment	No relief in symptoms	No relief in symptoms (%)	Health condition worsened	Health condition worsened (%)	Doctor did not listen carefully	Doctor did not listen carefully (%)	Inadequately skilled nurses	Inadequately skilled nurses (%)	Poor quality of food	Poor quality of food (%)
19	Medical Oncology	0	0	0	0	0	0	0	0	0	0	0
20	Cancer Surgery	0	0	0	0	0	0	0	0	0	0	0
21	Dental Surgery	0	0	0	0	0	0	0	0	0	0	0
22	Neuro Surgery	0	0	0	0	0	0	0	0	0	0	0
23	Pulmonary Critical Case & Sleep	0	0	0	0	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	0	0	0	0	0	0	0	0	0	0	0
25	Palliative Pain Clinic	0	0	0	0	0	0	0	0	0	0	0
26	General Surgery	0	0	0	0	0	0	0	0	0	0	0
27	Radiotherapy	0	0	0	0	0	0	0	0	0	0	0
28	Dept-41	0	0	0	0	0	0	0	0	0	0	0
29	Dept-87	0	0	0	0	0	0	0	0	0	0	0
30	Dept-39	0	0	0	0	0	0	0	0	0	0	0
31	Dept-88	0	0	0	0	0	0	0	0	0	0	0
32	Dept-91	0	0	0	0	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0	0	0	0	0
34	Dept-46	0	0	0	0	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0	0	0	0	0

Other Reasons

Sr. No	Departments	Total responses for dis-satisfaction with other reasons	Long waiting time	Long waiting time (%)	Inadequate information	Inadequate information (%)	Lack of amenities	Lack of amenities (%)	Lack of support	Lack of support (%)	Over crowding	Over crowding (%)	Any other	Any other (%)
0	Total	191	77	40	16	8	13	7	1	1	41	21	43	23
1	Cardiology	6	2	33	1	17	0	0	0	0	1	17	2	33
2	Haematology	0	0	0	0	0	0	0	0	0	0	0	0	0
3	Medicine	32	15	47	2	6	2	6	0	0	6	19	7	22
4	Nephrology	1	0	0	0	0	0	0	0	0	1	100	0	0
5	Obstetrics and Gynaecology	6	2	33	0	0	0	0	0	0	2	33	2	34
6	Orthopaedics	0	0	0	0	0	0	0	0	0	0	0	0	0
7	Otorhinolaryngology	10	4	40	0	0	0	0	0	0	2	20	4	40
8	Paediatrics	4	3	75	0	0	0	0	0	0	1	25	0	0
9	Paediatric Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0
10	Physical Medicine & Rehabilitation	2	2	100	0	0	0	0	0	0	0	0	0	0
11	Psychiatry	13	8	62	1	8	1	8	0	0	1	8	2	14
12	Urology	8	5	63	2	25	0	0	0	0	1	12	0	0
13	CTVS	0	0	0	0	0	0	0	0	0	0	0	0	0
14	Endocrinology	5	3	60	0	0	0	0	0	0	2	40	0	0
15	EYE	9	1	11	1	11	1	11	0	0	2	22	4	45
16	Skin	17	8	47	1	6	1	6	0	0	1	6	6	35
17	Apex Regional STD Centre	0	0	0	0	0	0	0	0	0	0	0	0	0
18	Neurology	11	4	36	2	18	0	0	0	0	2	18	3	28

Sr. No	Departments	Total responses for dis-satisfaction with other reasons	Long waiting time	Long waiting time (%)	Inadequate information	Inadequate information (%)	Lack of amenities	Lack of amenities (%)	Lackof support	Lackof support (%)	Over crowding	Over crowding (%)	Any other	Any other (%)
19	Medical Oncology	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Cancer Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Dental Surgery	18	6	33	0	0	2	11	0	0	4	22	6	34
22	Neuro Surgery	1	0	0	0	0	0	0	0	0	1	100	0	0
23	Pulmonary Critical Case & Sleep	0	0	0	0	0	0	0	0	0	0	0	0	0
24	Burns Plastic & Maxillofacial Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0
25	Palliative Pain Clinic	0	0	0	0	0	0	0	0	0	0	0	0	0
26	General Surgery	7	2	29	1	14	2	29	0	0	0	0	2	28
27	Radiotherapy	0	0	0	0	0	0	0	0	0	0	0	0	0
28	Dept-41	0	0	0	0	0	0	0	0	0	0	0	0	0
29	Dept-87	19	6	32	2	11	1	5	1	5	8	42	1	5
30	Dept-39	0	0	0	0	0	0	0	0	0	0	0	0	0
31	Dept-88	22	6	27	3	14	3	14	0	0	6	27	4	18
32	Dept-91	0	0	0	0	0	0	0	0	0	0	0	0	0
33	Dept-60	0	0	0	0	0	0	0	0	0	0	0	0	0
34	Dept-46	0	0	0	0	0	0	0	0	0	0	0	0	0
35	Dept-95	0	0	0	0	0	0	0	0	0	0	0	0	0
36	Dept-89	0	0	0	0	0	0	0	0	0	0	0	0	0
37	Dept-31	0	0	0	0	0	0	0	0	0	0	0	0	0