

# **CENTRAL SERVER ROOM- ANNUAL REPORT-2015-16**

Vardhman Mahavir Medical College & Safdarjung Hospital was among the first hospitals of the Central Government to start computerization of health services. A humble start was made in 2005 by computerization the OPD registration, admission, clinical biochemistry, laboratory medicine, casualty, radiology and the medical stores. To manage all these IT activities, a “Central Server Room” is located in the 1<sup>st</sup> floor of the H-Block extension.

## **DEVELOPMENTS / ACTIVITIES IN THE PAST YEAR**

**ORS(Online Registration System):** In compliance to Prime Ministers ‘Digital India Week’, to help patients, an online OPD registration system was started w.e.f. 15.10.15 which is available at [www.ors.gov.in](http://www.ors.gov.in). A humble beginning was made by online registration of only two departments, however, it is being extended now to most of the departments on the computerized registration facility of the hospital.

**e-GOVERNANCE:** In order to streamline the IT related activities, e-GOVERNANCE committee was constituted.

**BLOOD BANK STOCK STATUS (DAILY display on WEBSITE):** The display of unit stock availability at hospital blood bank was started on institutional website on daily basis. The stock details would shortly also be uploaded on the ORS as soon as the administrative rights are received by this office.

**IT-CELL:** The importance of the IT Cell with dedicated staff was once again brought to the notice of the MOHFW/DGHS in the form of status report for an early action.

**HMIS:** A comprehensive status report was submitted to the MOHFW. The sanction from the ministry is awaited for implementation of the new HMIS.

**WEBSITE:** In order to make the hospital website user friendlier for the differently able persons (level A of WCAG 2.0) as per the current GOI guidelines, the website is redesigned. NIC has been requested to make LIVE the newly developed institutional website.

**LAN :** The process to repair the OFC connection between VMMC & SJH buildings has been started, so that, the NIC-NKN ring can be completed and networking facilities could be made available.

**E-MAIL ID:** NIC has been requested to issue the ADMIN CONSOLE rights for creation, editing and managing the official e-Mail account details related to VMMC&SJH with the intent to do away with hard copies with an intention to implement paperless office system.

**FEEDBACK REPLY ID:** A dedicated “e-Mail ID” (without reply back option) was put into activation & using to forward the replies of the concerned incharge/department/section to the users who lodge their feedback/complaint/grievance on hospital website.

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